



## U.S. Consumer Product Safety Commission – Fast Track Recall

**Recall Date:** April 16, 2020

**Recall Number:** 20-110

# MTD Southwest Recalls Trimmers and Polesaws Due to Laceration Hazard

## Recall Summary

**Name of Product:** Troy-Bilt and Craftsman 25cc 2-Cycle trimmers and Remington 25cc 2-Cycle polesaw.

**Hazard:** The head of the trimmers and polesaws can continue to rotate when the throttle is released, posing a laceration hazard.

**Remedy:** Replace

Consumers should immediately stop using the recalled trimmers and polesaws and contact MTD Southwest for instructions on obtaining a free replacement trimmer or polesaw.

## Consumer Contact:

MTD Southwest toll-free at 888-848-6038 from 8:30 a.m. to 5 p.m. ET Monday through Friday or online at [www.mtdproducts.com](http://www.mtdproducts.com) and click on Product Recall tab located on the bottom of the homepage for more information.

## Recall Details

**Units:** About 2,660

## Description:

This recall involves Troy-Bilt, Craftsman-branded trimmers and Remington-branded polesaws powered by a 25cc 2-Cycle gasoline engine. The trimmer's housing is red and black and Troy-Bilt or Craftsman is printed on the top of the unit. The polesaw's housing is orange and black and Remington is printed on the top of the unit. Trimmers and polesaws have serial numbers 1K199DG1886 through 1L059DH1017. The model and serial number is located on the white model label on the engine cover. The following model numbers are included in this recall.

Brand	Model	Product Description	UPC Code
Troybilt	41AD252S766 41CDZ25C766	TB252S Straight Shaft Trimmer TB22 Curve Shaft Trimmer	084931848528 084931845725
Craftsman	41BDZ20C791 (CMXGTAMDZ20C) 41BDZ22C791 (CMXGTAMDZ22C)	WC215 Curve Shaft Trimmer WS215 Straight Shaft Trimmer	084931847729 084931847736
Remington	41CDPS1C983	RM2599 Polesaw	084931843950

**Incidents/Injuries:** None reported

**Sold At:** Ace Hardware, Menards, Tru Value, Do It Best, Fred Meyer, and other stores nationwide from November 2019 through January 2020 for between \$109 and \$190.

**Manufacturer:** MTD Southwest Inc., of Tempe, Ariz.

**Manufactured in:** Mexico

**Photos**



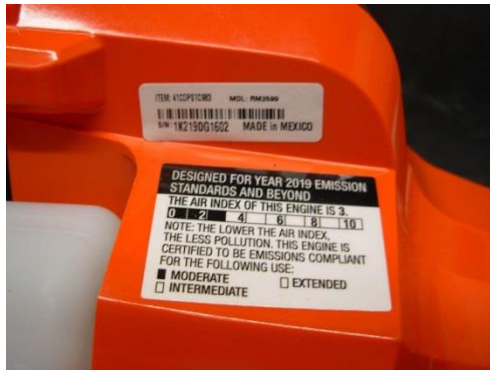
**Recalled Troy-Bilt Trimmers**



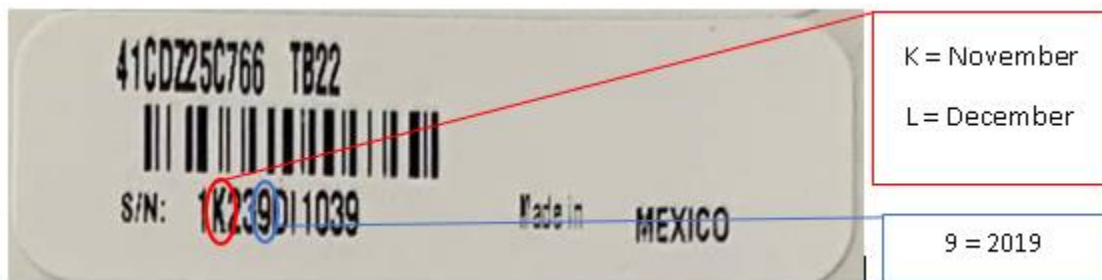
**Recalled Craftsman Trimmers**



**Recalled Remington Polesaw**



Model and serial numbers are located on a white label on the product



Description of how to identify date of manufacture based on serial number of product

## **Footer**



This recall was conducted voluntarily by the company under CPSC’s Fast Track Recall process. Fast Track recalls are initiated by firms, who commit to work with CPSC to quickly announce the recall and remedy to protect consumers.

### About U.S. CPSC:

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency’s jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC’s work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals – contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

For more lifesaving information, follow us on [Facebook](#), Instagram [@USCPSC](#) and Twitter [@USCPSC](#) or sign up to receive our [e-mail](#) alerts. To report a dangerous product or a product-related injury go online to [www.SaferProducts.gov](#) or call CPSC’s Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired.

### CPSC Consumer Information Hotline

Contact us at this toll-free number if you have questions about a recall:

800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime

Call to get product safety and other agency information and to [report unsafe products](#).

### Media Contact

Please use the phone numbers below for all media requests.

Phone: 301-504-7908

Spanish: 301-504-7800

# SAFETY RECALL NOTICE

## REMINGTON POLESAW MODEL NUMBER RM2599 (41CDPS1C983)



**Polesaws Affected:** Only the model numbers shown above, and certain serial numbers, 1K199DG1886 through 1L029DG2661 (manufactured between November 19, 2019 and December 2, 2019), are included in the recall. The second through fifth characters of the serial number identify the manufacturing date. The second character is the month with A= January, B= February, C = March etc. The third and fourth characters are the day of the month. The fifth character is the last digit of the year of manufacture (e.g. K199 = November 19, 2019). Polesaws which fall outside the affected serial number range are not affected and are OK to continue using. **Affected polesaws were sold between November 27, 2019 and January 24, 2020.**

**Hazard:** Polesaw attachment head on product may continue to rotate after the throttle is released. If so, the moving attachment head may pose a laceration hazard.

**What Consumers Should Do:** Consumers should stop using the polesaw and call 1-888-848-6038 for further instruction on obtaining a replacement.

### **DO NOT USE AN AFFECTED POLESAW**

If you need assistance locating or reading the model or serial number of your polesaw, or have any other questions, call the Remington Polesaw Recall Hotline toll-free at **1-888-848-6038** between 8:30AM and 5:00 PM EST Monday through Friday

Or visit our websites

<http://www.mtdproducts.com> or  
[www.remingtonpowertools.com](http://www.remingtonpowertools.com)

In cooperation with the U.S. Consumer Product Safety Commission

Post until \_\_\_\_\_